

# INTERNSHIP OPPORTUNITY

## TECHNICAL SUPPORT INTERNS



CloudEngine Digital

Type of Vacancy : Internship

Preferred education level (s) : Diploma, Degree

Preferred Major (s) : IT

### Organization details :

Company : Cloudengine Digital Sdn Bhd  
Website : <https://www.cloudengined.com/>  
Address : NO.39, JALAN KIAMBANG 3, PUSAT KOMERSIAL INDAH,  
BANDAR INDAH PURA, 81000 KULAI, JOHOR.

### Job Responsibility :

1. Assist in the implementation of projects alongside our field sales and project teams
2. Support technical proof-of-concept evaluations for customers
3. Research, diagnose, and troubleshoot hardware and system issues (remote or onsite)
4. Respond to customer inquiries, provide accurate feedback, and ensure SLA compliance
5. Work closely with sales, engineering, and support teams on real client projects
6. Prepare documentation and deliver knowledge transfer to customers

### Job Requirements and Qualifications :

1. Currently pursuing or recently completed studies in IT, Computer Science, or related fields
2. Strong interest in networking, hardware, and system troubleshooting
3. Good communication and problem-solving skills
4. Team player with eagerness to learn and grow
5. Have Own Transportation

Benefits : -

### Person-in-charge :

Name : LIM FEI YANG  
Contact No. : 012-525 1651  
Email : [hr@cloudengine.com](mailto:hr@cloudengine.com)

### ***Company Overview***

CED is a global one-stop IT service and solution platform that provides customers with a unified platform for project implementation and maintenance services in data center scenarios. We provide cutting-edge infrastructure solutions for companies seeking reliable and efficient technologies. We are committed to innovation and excellence, providing a comprehensive range of products and services designed to meet the diverse needs of our customers. Our mission is to provide high-quality engineering solutions with state-of-the-art technology, exceptional support and scalable solutions to help businesses thrive in the digital age. We strive to be a trusted partner to our customers, providing them with solutions to optimize their business operations.

### ***Industry***

Consulting (IT, Science, Engineering & Technical)

### ***Company Size***

41-50

### ***E-mail***

hr@cloudengined.com

### ***Company Address***

NO.39, JALAN KIAMBANG 3, PUSAT KOMERSIAL INDAH, BANDAR INDAH PURA, 81000 KULAI, JOHOR.

Johor

81000 Johor

Malaysia

### ***Year Established :***

2022