

JOB OPPORTUNITY

MAINTENANCE TECHNICIAN



Type of Vacancy : Full Time

Preferred education level (s) : Diploma, Degree, Master

Preferred Major (s) : Electric & Electronic Engineering

Organization details :

Company : MIXUE MALAYSIA SDN BHD
Website : <http://www.mixuemalaysia.com/>
Address : Suite 21.03-21.06, 21st Floor, Wisma Chuang 34, Jalan Sultan Ismail 50250 Kuala Lumpur, W.P. Kuala Lumpur Suite 21.03-21.06, 21st Floor, Wisma Chuang 34, Jalan Sultan Ismail 50250 Kuala Lumpur, W.P. Kuala Lumpur

Job Responsibility :

1. Troubleshooting and repair: Diagnose technical issues with products like ice maker, ice cream machine, pearl cooker, or appliances by analyzing symptoms, running diagnostics, and identifying faulty components.
2. Parts replacement: Replace damaged or malfunctioning parts within products, ensuring proper installation and functionality.
3. Customer service: Answer customer questions regarding product features, usage, and troubleshooting basic issues.
4. Inventory management: Maintain accurate records of spare parts and ensure proper stock levels.

Job Requirements and Qualifications :

1. Candidates must possess at least Diploma.
2. Fresh graduates are welcome; 1 year of working experience in engineering, process, or manufacturing is an advantage
3. Able to work independently and possess good problem-solving skills
4. Ability to adapt quickly to a dynamic and fast-paced environment
5. Possess own transport and valid driving licenses as this role requires too work outstation.
6. Able to communicate well in English, Malay and Mandarin as this role requires engaging with Mandarin-speaking clients and stakeholders.

Benefits :

- ✓ Annual Leave and Medical Leave (based on the working duration after confirmation)
- ✓ KWSP, SOCSO, EIS provided
- ✓ Miscellaneous Allowances (Transport/Meal/Phone/Business Trip)
- ✓ Attendance Bonus, Length-Of-Service Bonus
- ✓ Training Provided
- ✓ Team Building Activities
- ✓ Annual Bonus
- ✓ Reimbursement of petrol and accommodation expenses

Person-in-charge :

Name : NICHOLAS PHUAH
Contact No. : 018-295 6008
Email : hoe.yung.my@mixue.net



MIXUE MALAYSIA SDN. BHD. (1460375-V)
Suite 21.03-21.06, 21st Floor, Wisma Chuang
34, Jalan Sultan Ismail 50250 Kuala Lumpur, W.P. Kuala Lumpur
Website: <http://www.mixuemalaysia.com/>
Contact: +603 9767 1008

Company Background:

We are a fresh tea beverage brand from China - "MIXUE," with over 40,000 stores worldwide and 5,000 employees. We are actively expanding into global overseas markets, aiming not only to bring high-quality, affordable deliciousness to the world but also to be a caring and fun company for our employees. We look forward to having excellent individuals like you join us.

Opening Position: Maintenance Technician

Job Responsibilities :

- Troubleshooting and repair: Diagnose technical issues with products like ice maker, ice cream machine, pearl cooker, or appliances by analyzing symptoms, running diagnostics, and identifying faulty components.
- Parts replacement: Replace damaged or malfunctioning parts within products, ensuring proper installation and functionality.
- Client Assistance: Resolve outlet technical issues regarding product features, usage, and troubleshooting basic issues.
- Outlet Support: Quickly respond to outlets when they report equipment problems or emergency need maintenance help.
- Inventory management: Maintain accurate records of spare parts and ensure proper stock levels.

Job Requirements :

- Able to communicate well in English, Malay and Mandarin as this role requires engaging with Mandarin-speaking clients and stakeholders.
- Candidates must possess at least Diploma or relevant technical-related certifications.
- Fresh graduates are welcome; 1 year of working experience in engineering, process or manufacturing is an advantage.
- Able to work independently and possess good problem-solving skills.
- Ability to adapt quickly to a dynamic and fast-paced environment.
- Must have a valid driving license and own a vehicle. Willingness to travel and work outstation is required.

How to Apply:

Please email your resume to hoe.yung.my@mixue.net or WhatsApp **018-464 6008** for more details.

HQ Address :

Wisma Chuang, (f.k.a. Central Plaza), 34 Jalan Sultan Ismail, 50250 Kuala Lumpur



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公司背景：

我们是来自中国的新式茶饮品牌—「蜜雪冰城」，在全球拥有超过 40,000 家门店和 5,000 名员工。我们正在积极拓展海外市场，不仅致力于为全球消费者提供高品质、平价又美味的饮品，也希望为员工打造一个有爱又有趣的工作环境。我们期待有优秀的你加入我们的团队！

招聘岗位：设备维护专员

工作职责：

- 故障排除和维修：通过分析症状、运行诊断程序和识别故障组件，诊断制冰机、冰淇淋机、珍珠奶茶机或电器等技术问题。
- 零件更换：更换产品内部损坏或发生故障的零件，确保正确安装和功能正常。
- 技术支援：协助使用设备的人员解决产品功能、使用方法和基本问题故障排除的问题。
- 门店支援：当门店报告设备问题或需要紧急维修协助时，能及时做出回应。
- 库存管理：维护备件的准确记录，并确保适当的库存水平。

任职要求：

- 能以英语、马来语及中文沟通，因为此岗位需与讲中文的客户及同事交流。
- 应聘者至少需具备文凭或相关技术证书。
- 欢迎应届毕业生；具有一年工程、流程或制造领域工作经验者优先考虑。
- 能够独立工作并具备良好的解决问题能力。
- 能够快速适应动态和快节奏的环境。
- 具备自己交通，愿意出差和外地工作。

申请方式：

有兴趣可将简历发送至邮箱 hoe.yung.my@mixue.net 或 WhatsApp 至 018-464 6008 以了解更多详情。

总部地址：

Wisma Chuang, (f.k.a. Central Plaza), 34 Jalan Sultan Ismail, 50250 Kuala Lumpur