



# CURRICULUM VITAE

**THOCK SHENG YI, CLAIRE**  
**HEAD OF DEPARTMENT OF TOURISM MANAGEMENT**  
**FACULTY OF BUSINESS AND MANAGEMENT**  
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## 1. Academic Qualification

No.	QUALIFICATION	FIELD OF SPECILIZATION	NAME OF AWARDING INSITUTION & COUNTRY	START DATE – END DATE
1.	PhD in Business Administration (On going)	Tourism and business	Southern University College, Malaysia	April 2018- present
2.	Master Degree in International Hospitality Management (Dual Award with Universite de Toulouse, France)	Tourism, Leisure, and Hospitality	Taylor’s University, Malaysia and Universite de Toulouse, France	2012-2014
3.	Degree of Bachelor of Arts	Tourism, Leisure, and Hospitality	Liverpool John Moores University	2012
4.	Advanced Diploma in Hospitality Management	Hospitality Management	Tunku Abdul Rahman College	2011-2012
5.	Diploma in Hospitality Management	Hospitality Management	Tunku Abdul Rahman College	2010-2012

## 2. PREVIOUS EMPLOYMENT RECORD

No.	START DATE – END DATE	POSITION	JOB NATURE	EMPLOYER / COMPANY
1.	December 2014 – Present	Senior Lecturer	Education	Southern University College, Johor, Malaysia
2.	2012	Sales Coordinator	Hospitality	YTL Hotels (JW Marriott Kuala Lumpur, Ritz Carlton Kuala Lumpur and The Majestic Kuala Lumpur)
3.	2010	Banquet Staff and Kitchen Staff (Part-timer)	Food and Beverage	Kuala Lumpur Convention Centre
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### 3. PROFESSIONAL QUALIFICATION / MEMBERSHIP (NATIONAL / INTERNATIONAL)

No.	TYPE OF QUALIFICATIONS / MEMBERSHIP	GOVERNED BY WHICH BODY / COMPANY / ASSOCIATION / OTHERS	AWARDED YEAR / MEMBERSHIP DURATION
1.	NA	NA	NA
2.			
3.			

### 4. RECOGNITION AWARD (NATIONAL / INTERNATIONAL)

No.	TYPE OF AWARD RECEIVED	RECEIVED FROM WHICH BODY / COMPANY / ASSOCIATION / OTHERS	RECEIVED YEAR
1.	Teaching Excellence Awards	Southern University College	2018
2.			
3.			

### 5. CONSULTANCY SERVICES / COMMUNITY SERVICES

No.	ORGANIZATION / EVENT / PROJECT	DATE / DURATION	VENUE / COMPANY	ROLE / POSITION
1.	NA			
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### 6. CONFERENCES AND TRAININGS

No.	TITLE OF THE CONFERENCES / TRAINING	DATE	TRAINING VENUE	ORGANIZE BY SPEAKER / TRAINER
1.	Iskandar Malaysia Ecotourism Summit 2018	01.11.2018	Holiday Villa Johor Bahru	UTM & MOTAC (Prof. Dr. Amran Bin Hamzah)
2.	OBE & Constructive Alignment Workshop	18 & 19.07.2018	IEB, Southern University College	Faculty of Business Management, Southern University College (Dr. Rohaya Talib, UTM)
3.	Framing Effective Essay Questions and Rubric Development	16 & 17.08.2018	Southern University College	Excellent Teaching and Learning Centre SUC
4.	Stress and Time Management	30.03.2018	Southern University College	Excellent Teaching and Learning Centre SUC
5.	Sharing Knowledge with Ministry of Tourism, Arts, and Culture	13.02.2019	Ministry Of Tourism, Arts, and Culture	MOTAC
6.	Dialogue Session with Universitas Jenderal Achmad Yan (UNJANI), West Java, Indonesia	13 <sup>th</sup> November 2018	Southern University College	Faculty of Humanities & Social Sciences, Southern University College, Johor
7.	Turninit Workshop Online	6 <sup>th</sup> October 2020	SUC Computer Centre	Speaker: Mr. Mazlan Abd. Latif
8.	Systematic Literature Review Workshop	13 <sup>th</sup> October 2021	Microsoft Teams	Faculty of Business and Management, Southern University College
9.	VIRTUAL WEBINAR WORKSHOP: LITERATURE REVIEW, RESEARCH METHODOLOGY AND RESEARCH DESIGN	20 <sup>th</sup> October 2021	Zoom	IGSR - Institute of Graduate Studies and Research, Southern University College



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10.	Winning FRGS Research Proposal Workshop	8 <sup>th</sup> January 2022	Zoom	Speaker: Prof. Dr. Mohd Syahir Shamsir Omar Organiser: IGSR - Institute of Graduate Studies and Research, Southern University College
11.	A Mendeley Presentation Workshop	7 <sup>th</sup> March 2022	Microsoft Teams	Speaker: TS. Dr. Kyle Lee Khai Loon, Universiti Malaysia Pahang, Organiser: Faculty of Business and Management, Southern University College

### 7. RESEARCH AND PUBLICATION

RESEARCH / PUBLICATION / JOURNALS / BOOKS / OTHER

1. Thock, S.Y. (2019). Study of Malaysia's Inbound Tourism Development (China's Tourists Influx) under the Belt and Road Initiatives. Proceedings of The 4<sup>th</sup> China-Malaysia International Conference on "the Belt and Road: Maritime Silk Road 2019 (pp. 12-24). Maritime Silk Road Institute, HQU.
- 2.
- 3.

### 8. OTHER ADDITIONAL ADMINISTRATIVE RESPONSIBILITIES

No.	POSITION (APPOINTMENT)	FACULTY / DIVISION / DEPARTMENT	START DATE – END DATE
1.	Head of Department	Faculty of Business and Management, Tourism Department.	2018- Present
2.	Deputy Head of Department	Faculty of Business and Management, Tourism Department.	2017- 2018
3.	Program Coordinator	Faculty of Business and Management, Tourism Department.	2015-2016



## 9. OTHER RELEVANT INFORMATION

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